

FOR IMMEDIATE RELEASE

RPC IT Renewal Project

March 4, 2019, Fredericton, NB - RPC announced details of a comprehensive information technology (IT) renewal project today.

“Robust and effective IT is critical for RPC’s operations,” noted Matt Ashfield, RPC’s Director of IT.

The project will see a complete renewal including the implementation of:

- a best-in-class Laboratory Information System (LIMS) in support of RPC’s analytical services;
- a new Enterprise Resource Planning (ERP) system for business operations;
- improved cyber security including training and safeguards;
- new server infrastructure, network infrastructure, and user devices.



Roxanne Stockford, RPC Shipper/Receiver, logs in samples in RPC’s sample receiving area.

“Through these upgrades, RPC’s IT infrastructure will be transformed from its current limiting state into an enabling capability of the organization. It will enable RPC to achieve operational efficiencies and deliver improved products and services to its clients, in both the near term and the longer term,” noted Steve Holmes, Chief Operating Officer.

RPC’s current IT infrastructure is at end of life and that, coupled with significant growth over each of the past three years, has led to the project being a priority for RPC. When completed, the IT infrastructure will become an enabling capability of the organization, which can be leveraged to support current and future operational activities at RPC. The best-in-class LIMS software will provide improved functionality and efficiency to our laboratory testing clients. The upgraded ERP system improves visibility and features available to the day-to-day operations and eliminates time-consuming manual processes. New and upgraded devices, enhanced networking and server infrastructure, and improved cybersecurity posture will ensure a robust service delivery to RPC staff and customers.

The project, with a cost of \$2.4 million, is receiving funding assistance from ACOA. Work has begun with the final phases of the project expected to be complete by early 2020.

About RPC

RPC is New Brunswick’s provincial research organization (PRO), a research and technology organization (RTO) with locations in Fredericton, Moncton, and St. George, NB. RPC’s complement of 160 scientists, engineers, technologists and support staff operate from a 13,000 sq. meter facility housing world-class analytical chemistry and material-testing laboratories, comprehensive life science capabilities, an internationally recognized fish health lab, extensive product development, design, manufacturing and testing services, and a wide variety of pilot facilities for the development and improvement of industrial and environmental processes and products.

RPC holds over 100 accreditations and certifications including a diverse ISO 17025 scope from the Standards Council of Canada (SCC) and is ISO 9001:2015 certified. Further information about RPC’s services is available from www.rpc.ca.

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