

March 25, 2020

RPC and COVID-19 - A Message to Our Clients

As you are aware, Premier Blaine Higgs has declared a State of Emergency in New Brunswick in response to the COVID-19 pandemic. RPC is taking its direction from the Government of New Brunswick, including the Chief Medical Officer of Health.

As of March 16th, employees who can work from home, were asked to do so. We have also asked some who are able to work to remain at home on standby. These efforts are to reduce the number of people out in public and in our facilities and allow us to sustain operations for the long run.

As of Monday, March 23rd, reception is open from 10AM-12PM, Monday to Friday, and will be accepting emergency samples ONLY. Clients should ring the doorbell for assistance and will be asked to follow social distancing protocols as per the provincial government guidelines. We will accept payment by debit or credit card, however we will not be accepting cash.

Sample receiving for couriers and regular deliveries will remain open from 8:15AM and close at 4:30PM. RPC will continue to offer all services, however, with the reduced staffing levels our response times will be delayed.

Please be patient with us during this time. We are taking other protective measures with our facilities, checking with our supply chain and being proactive to protect the health of our employees while continuing to sustain operations.

Thank you for your understanding. We wish you, your families and your employees good health during these challenging circumstances.

Sincerely,



Eric Cook, P.Eng., ICD.D
Executive Director/CEO